



## Overview

Delivery Hero is transforming the way people order food online. Founded in May 2011 by CEO Niklas Östberg and based in Berlin, Delivery Hero recognizes that choice, convenience, reliability, and quality are the key benefits for their customers. Users can easily browse thousands of restaurant menus to find their favourite dish, and orders and payments are placed online. That kind of service adds up to a lot of data, and Delivery Hero's databases need to be running smoothly to ensure customer satisfaction.

Prior to using VividCortex, Delivery Hero's database team relied on in-house tools to profile and monitor their systems. These tools were simple; the company needed a more robust tool to handle the massive amounts of data bombarding their systems, and so Luis Neves, the Database Team Lead, turned to VividCortex.

# Initial Reactions

During Delivery Hero's trial, VividCortex's many features and its ease of use made a strong impression. The UI provided an easy way to get concise, actionable information. Top queries and event reports pointed to potential problems, and the compare queries feature allowed the team to see how different queries each affected the database.

# Improved Workflow

Delivery Hero installed VividCortex on its staging and production environments and saw immediate improvement in IT flow efficiency. The database team can now improve performance by pinpointing exactly which parts of the application code need to be changed. Beyond that, the team can now solve problems faster when they do arise -- what used to take nearly an hour now takes minutes.

According to Neves, "VividCortex was very useful when we upgraded MySQL from version 5.1 to 5.6. Changes introduced to MySQL caused some queries to behave differently. VividCortex helped us quickly identify those queries and allowed for a smooth upgrade process."

# Team Collaboration Tool

VividCortex isn't just useful for the DBAs. It's useful for the entire team. Developers use it to see code's impact on staging and production environments before code is released to proactively prevent problems before they ever happen.



**Luis Neves**  
DBA Team Lead  
@ Delivery Hero

“ Everyone's using VividCortex, which makes our job a lot easier. VividCortex is always on, always monitoring, and allows us to observe, diagnose and fix issues much faster. ”

The entire team saves time and ships faster and with greater confidence, which means more quality code in production. From DBAs to developers, Delivery Hero's whole IT team is reaping the benefits of a proactive monitoring tool. Neves puts it best: **"VividCortex is the Swiss Army Knife for database monitoring."**

## About VividCortex



VividCortex is the new face of database monitoring, delivered as SaaS and built to address the pain of scaling massive systems. Unlike traditional monitoring software, VividCortex measures and analyzes the system's work and resource consumption. The comprehensive tool provides actionable insight and a high definition window into the database with unprecedented detail, accuracy, and ease-of-use. This leads directly to better performance for IT as a whole, at reduced cost and effort. Visit us at [VividCortex.com](http://VividCortex.com) and read our blog at [VividCortex.com/blog](http://VividCortex.com/blog).

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